

Qualifications

Joyful Homes HOA Management is a proactive Community Association Management company whose mission is to improve the quality of life and preserve the value of investment for each homeowner. As an owner-operated company, ***our goal is service and quality, not quantity.*** Your Board and owners will be assured that they will not just be one of many, but rather a significant client that will receive personal attention.

As a seasoned professional, state licensed Community Association Manager and Realtor®, Andrea Joy brings the vital skills necessary to effectively and efficiently manage your community:

- ◆ State Licensed Community Association Manager since 2007 and member of the Community Association Institute (CAI) encompassing a knowledge of organizing annual and monthly Board meetings; rule enforcement techniques; handling maintenance requests; identifying areas within the community in need of preventative maintenance and/or repair; act as communications hub between the Board and its membership.
- ◆ Handling residential property management since 2002 including rent collection; operational budgets; monthly reconciliation of all income & expenses; vendor selection; vendor contracts; maintenance requests; tenant selection; and overall liaison between landlord and tenant.
- ◆ Serving South Florida as a licensed, professional Realtor® since 2002 with an expertise in customer relations, contract negotiations, facilities management, and an in-depth knowledge of maintenance requirements necessary to enhance property values.

Experience to offer, knowledge to share, and commitment to succeed!

Andrea Joy is a relationship-management expert and we are committed to serving our clients with the utmost professionalism, integrity, and loyalty which we believe are essential ingredients to a successful relationship.